

Material Receipt

- Verify condition of package.
- All product is quoted FCA factory. If there is visible damage, it is the responsibility of the buyer to file a freight claim for any damage within 24 hours of receipt.

Packaging and Moving

- Keep panels on pallets.
- Fasten panels using straps within vehicle.
- Protect edges with packing material such as: corners/blanket.

Handling of Exterior Panels

- Do not scratch the UV protective surface during handling, machining and installation.
- Panels are shipped with protective foam dividers or Clear Peel Coat between each panel.
- Always use the foam dividers or ensure Peel Coat is intact when stacking panels.
- Keep foam dividers or Peel Coat in place until ready to install.

Storage

- Keep load stored within outer wrap until use.
- Keep panels dry, by storing indoors, in original packaging until installation.
- Remove pallet straps once load is moved to storage area.
- Store panels flat, on a smooth, dry surface—ensure there are no bends or bowing in the load.
- Reseal protective wrap if partial load is used.

Clear Peel Coat on Exterior Panels

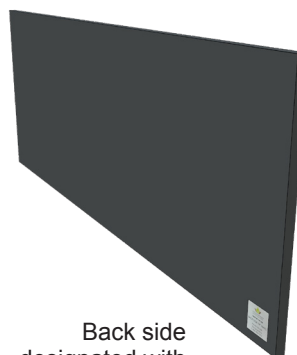
- Peel Coat is intended to protect the surface of panels during transportation and fabrication.
- Peel Coat is **not** intended for long term storage.
- Hot/cold temperatures may affect removal of the Peel Coat.
- **IMPORTANT:** Remove Peel Coat **AFTER** installation.



- **Do Not** store panels on edges or on uneven surfaces.
- **Do Not** let panels slip or slide into each other.
- **Do Not** store directly on concrete floors as moisture may migrate.
- **Do Not** store under heating or air conditioning units.
- **Damage resulting from improper storage or handling will void the warrantee.**

Exterior Single-Sided Panels

Panels are NOT identical on both sides. The Front Side faces outward (away from the building) and has the removable Peel Coat. The Back Side is designated with a factory label. Installers are responsible for making sure that the appropriate (Front) side is visible.



Back side
designated with
factory label



**Remove Peel Coat
PRIOR** to vacating
installation premises.

CLEANING AND MAINTENANCE

General Cleaning Instructions

When cleaning Stonewood Architectural Panels, use a progressive approach starting with the gentlest cleaning method. It is best to use the least amount of cleaning agents and do not scrub to remove debris.



STONEWOOD™
ARCHITECTURAL PANELS
PROUDLY MADE IN AMERICA

Benchmark Recommendation: It is highly recommended to always test clean a small part of the affected area, and once the effectiveness of the procedure has been verified, proceed with the rest of the surface.

Cleaning Progression Options

Option 1 – Clean surface using hot water and a clean soft cloth (not dyed). Immediately dry panels using a lint-free absorbent cloth. Always use a wet or damp cloth, do not rub the panels when dry.

Option 2 – Wash the surface with lukewarm water and dishwashing detergent. Use a clean, soft cloth, applying light pressure. Rinse with clean water.

Option 3 – Grease, oil or tar may be removed with a good grade of hexane, aliphatic naphtha or kerosene. These solvents may be obtained at a paint or hardware store and should be used in accordance with manufacturer's recommendations. Any oily film left behind by solvents should be immediately removed by washing with warm, clean water.



Repair

There is no approved method to repair panels. Damaged panels must be replaced. Contact your local representative or call Stonewood Customer Service 262-567-4427.



Do NOT use any of these products to clean Stonewood Panels:

- Window cleaning sprays (Windex®, Glass Plus® etc.)
- Kitchen scouring compounds (Comet®, Bar Keepers Friend®)
- Acetone
- Ethyl
- Acetate
- MEK (Methyl Ethyl Ketone Solvent)
- Nail polish remover
- Gasoline
- Benzene
- Carbon Tetrachloride
- Lacquer Thinner

These cleaning agents will cause permanent damage to the panel. **Do NOT** use cloths or sponges with abrasive cleaning surfaces or additives as they will damage the surface of the panels.